



We are a leading supplier of Lubrication "<u>SOLUTIONS</u>" who currently has an immediate opening for the following position:

TECHNICAL CUSTOMER SERVICE / ORDER ENTRY

You are looking for a position that allows you to manage your customers and their orders. Together with a designated Territory Sales Manager, you provide superior "Customer Care" to a specific group of customers.

Your 2-4+ years of experience in a fast-paced customer service orientated environment such as industrial distribution or custom machine fabrication has made you a proactive and effective problem solver. Your excellent interpersonal skills and superior English verbal and written communication skills means you focus on building rapport and understanding what customers really want.

You have a technical post-secondary education. You are proficient with M/S Office and an integrated inventory / order entry software (preferably BusinessVision). You understand service manuals and CAD drawings. Some knowledge of fluid power technology, lubricants, pumps, bearing mechanics, power transmission, industrial supplies or hydraulic hose used by heavy equipment and industrial manufacturing customers is a definite asset.

You must possess a valid "G" license with a clean driving record & safety shoes. You can provide proof of Covid-19 double vaccination.

Compensation based upon experience. Hours are from 8 a/m to 4:30 p/m with an hour for lunch. Training on Company Solutions and products will be provided.

We offer a competitive salary, benefits and a company incentive program.

START DATE: **ASAP**

Please mail your resume or direct any questions to... Chris @ <u>hr@flocomponents.com</u>

Established in 1977, and based in Mississauga, Ontario, FLO Components uses application expertise, qualified installation & service technicians combined with high-quality products to provide cost effective "Solutions" for all types of lubrication & fluid handling applications. In addition to systems, equipment & lubricants, FLO Components "Solutions" include systems design, on-site installation, in-house and on-site service, scheduled on-site maintenance plans, personnel training and lubrication audits.

For Total Lube Solutions, GO WITH THE FLO!