



FLO Components Ltd.,
50 Admiral Blvd., Mississauga, ON, L5T 2W1
TOLL FREE 800.668.5458
TEL 905.671.2355
HAMILTON 905.577.4727
FAX 905.671.2358
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January 14th, 2021.

To all of our Valued Customers:

We are here to serve you.

In light of Premier Doug Ford's mandatory shutdown of all nonessential businesses in Ontario, our customers have been asking if we are still open.

Yes, we are open. FLO provides goods and services to customers in vital industries, such as Supply Chains, Retail and Wholesaling, Transportation, Construction, Mining, Utilities and Community Services plus Food & Beverage. We are here for you.

We are closely monitoring the situation in Ontario and are diligently following all Department of Health guidelines to keep our employees and our customers protected from the transmission of the COVID-19 virus.

Our customer service team is ready to take your orders via phone (905-671-2355 or Toll Free at 1-800-668-5458) and email. Our purchasing / inventory control team is coordinating with our vendors to maintain inventory and our warehouse personnel are filling orders as quickly as possible. Our on-site service and installation teams are practicing safe-distancing and other precautionary measures to make sure our customers are taken care of in a manner that does not jeopardize anyone's health. Our sales team are working remotely and can be contacted directly via phone or email or through our customer service team (sales@flocomponents.com).

Contact us if you need assistance retrofitting production equipment to meet new requirements. Below are some additional services **FLO** is continuing to provide which may be of particular interest to our customers at this time:

- On-site Repair & System Installations.
We know how important it is to keep your vital equipment running. We are still making service calls to help our customers operate at peak efficiency.

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- Please inquire about other FLO Components Ltd. products and capabilities including:*
- Automatic lubrication systems for Heavy or Stationary equipment (LINCOLN / SKF Brand)
 - In-shop lubrication equipment, pumps and hose reels
 - Maintenance garage bulk fluid transfer and inventory control systems
 - Onboard Oil Change systems
 - On-site lubrication audits and service
 - Lubrication "Basics" seminars and training
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**For Total Lube Solutions,
GO WITH THE FLO!**



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- Supplementary Manpower for your in-plant Lubrication related work i.e., manual lube, changing gear box oils, running remote lube lines etc.
- In-house Repair
Call or e-mail in advance to arrange drop-offs
- Need help meeting critical production requirements?
Our in-house assembly team is available to continue to provide solutions helping you maintain productivity and reduce scheduled downtime.

We wish all of our customers the best during these uncertain times. Please stay safe and know we are here to support you!

A handwritten signature in blue ink, appearing to read 'Chris Deckert', is written in a cursive style.

Chris Deckert,
President, FLO Components Ltd

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